

General approach

Dampen a clean cloth with either a water based commercial cleaning agent or a solution of 2 tablespoons of ammonia diluted in 1 liter of water. Gently blot the stain with the cloth, turning it continually so that only a clean surface is in contact with the stain at any time. Do not rub or brush.

Finish

Natural Silks are finished with a stain repellent finish. This finish prevents water-based splashes penetrating and staining the material. Any such splash will simply bead up on the surface and then, providing it has not yet dried, can easily be removed by gentle blotting with an absorbent tissue or cloth. Take care not to rub the surface as this may push any liquid into the material and create a stain. Similarly, to avoid a stain spreading further, clean any spill or splash from the outside edge, inwards. Unlike vinyl, textile wallcovering cannot be washed and therefore once a stain has been allowed to dry, it is virtually impossible to remove. Periodic vacuuming is also recommended to prevent dust from building up on the materials surface.

Stain Removal

When trying to remove a stain, first test any removal product on a hidden area of the wallcovering to ensure the product and color are not affected by the process.

Adhesive

Gently lift off as much adhesive as possible with a smooth knife or spatula. Then follow the approach as described above to remove any remaining adhesive, and dry the surface with a clean, dry towel. Clean off adhesive when still wet as, once dried, it will be virtually impossible to remove.

Coffee, Tea, Soft Drinks, Fruit Juices

Clean off when still wet as these liquids can discolor when allowed to dry. Apply the general approach.

Grease, Oil, Wax, Candle

Damp a clean cloth with a mild, water free, dry-cleaning agent using the general approach method.

Pencil Damp a clean cloth with a mild, water free, dry-cleaning agent using the general approach method. Finish by applying a small amount of ammoniated liquid detergent.

Ballpoint Pen, Ink

Apply alcohol using the general approach.

Mud

Gently remove with a smooth knife or spatula. Allow to dry and then vacuum. If the stain persists, use the ammonia solution method as mentioned under general approach.

For additional information or technical support contact MDC Customer Care at 847-437-4000